

PRIVACY POLICY

Last Updated: April 6, 2018

This Privacy Policy describes how and when your information is collected, used, and shared by OnTable when you sign-up for and use our OnTable services.

Scope of this Privacy Policy

OnTable Technologies, LLC (“OnTable,” “we,” “our,” and/or “us”) values the privacy of customers, merchants and partners (collectively “User”, “me”, “you” and/or “I”) who use our website and/or mobile applications (collectively, our “Service”). This privacy policy (the “Privacy Policy”) explains how we collect, use, and share information that we collect from you. It applies to our customers (“Customers”), businesses who provide our Customers with food and beverage services (“Merchants”), and other partners who use or become a part of our Service (“Partners”). By using the Service, you agree to the Privacy Policy and any future amendments and additions. Your use of our Service is also subject to our Terms of Service and our Terms of Use.

By your use of our Services, you agree to the terms in Section 10 of this Privacy Policy which provides that this Privacy Policy may be amended and updated from time to time without direct notice to you.

1. Information You Provide to Us

1.1. Information Provided by Customers

Registration and Profile Information. When you sign up for OnTable as a Customer, you will be required to provide your name, email address, physical address, and phone number.

Payment Information. When you add a payment option to your OnTable account, a third-party payment processing service provider, namely Stripe (www.stripe.com) will receive and store your payment information. Any payment information that you submit to our Service will be subject to the terms and conditions of Stripe, including security and storage protocols.

1.2. Information Provided by Merchants and Partners

Profile Information. A Merchant who signs up for our Service provides us with the businesses’ physical address, hours, and product information. We will also request that Merchant provides us with certain digital assets such as pictures and information of available food and beverage options as well as assets related to Merchant’s business in order to include Merchant in promotional and marketing material. We also collect product and service information from Partners.

Payment Information. We may receive Merchants’ payment information to provide Merchant with payment and to charge Merchant through a third-party payment processing service provider, namely Stripe (www.stripe.com), which will receive and store your payment information. Any

payment information that you submit to our Service will be subject to the terms and conditions of Stripe, including security and storage protocols.

1.3. Information Provided by All Users

Communications. If you contact us directly, we may receive additional information about you.

2. Information We Collect

2.1. Information We Collect From Your Device With Your Permission

Location Information When Using the Service. In order to provide you with localized Merchant options, we need to know where Users are located. We receive your location information when you use the Service. We also use gathered location information for analytics purposes.

2.2. Information We Collect When You Use Our Service

Device Information. We receive information from Users' devices, including IP address, web browser type, operating system version, phone carrier and manufacturer and other unique device identifiers.

Usage Information. We automatically receive information about your interactions with our Service, such as the Merchants, pages and/or other content that you view, the products that you search for or purchase, and the dates and times of your visits, to help us understand how you use our Service, to help us improve our Service and to provide you information about our Service, our Merchants, and our Partners.

Call and Text Information. We work with one or more third parties to facilitate communications between our Users. We may receive information about these communications including the date and time of the call or text message, the parties' phone numbers, and the content of the text messages.

User Feedback. Any feedback or comments provided by you may be shared with other Users, but we will not identify the particular User in sharing such feedback.

Information from Cookies and Similar Technologies. We and our service providers collect information through the use of "cookies" and similar technologies to understand how you navigate through and interact with our Service, to learn what content and which Merchants are popular, for authentication and advertising purposes, and to save your preferences. Cookies are small text files that web servers place on your device; they are designed to store basic information and to help websites and apps recognize your browser. We may use both session cookies and persistent cookies. A session cookie disappears after you close your browser. A persistent cookie remains after you close your browser and may be accessed every time you use our Service. We also use cookies for data analytics purposes. You should consult your web browser to modify your cookie settings. Please note that if you delete or choose not to accept cookies from us, you may be missing out on certain features of our Service.

3. Information We Receive from Third Parties

3.1. Information We Receive About Customers

If you make a visit to the website or application of one of our Partners through our Services, we will receive information about your purchase, including your name, phone number, the product you purchased, and the location where the purchase was made.

3.2. Additional Information We Receive About Customers

Merchants may provide us with information about your purchase and experience, including whether there were any issues or complications from either party. We use this information to help improve our Service and to better facilitate the interactions between our Customers and Merchants.

4. How We Use Information We Collect From Users

4.1. Uses of Information Collected from All Users

We may use the information we collect from all Users to:

- Provide, improve, expand, and promote our Service;
- Analyze how you use our Service;
- Communicate with you, either directly or through one of our service providers, including for marketing and promotional purposes;
- Facilitate transactions, dining experiences, and payments;
- Respond to customer support questions;
- Find and prevent fraud; and
- Respond to any issues that may arise during your use of our Service.

4.2. Additional Uses of Customer Information

Additionally, we use information from Merchants for the following purposes related to the Service:

- Determining whether to accept an order;
- Determining whether to suspend or terminate a User's account;
- Determining any changes or adjustments that need to be made to our Service or to any content provided on our Service; and
- Sending emails and text messages to Users regarding their OnTable sign up, available restaurants, incentives and other opportunities, and additional information about our Service.

4.3. Additional Uses of Merchant Information

Additionally, we use the information we collect from Merchants to notify them about orders, customers and other third parties for other administrative and marketing purposes, including via text message, push notifications, phone calls, and emails.

5. How OnTable Shares Information It Collects From Users

5.1. Sharing between Customers and Couriers

Once a Merchant receives an order request from a Customer, the Merchant can see the Customer's full name, contact information and other identifying information that you have provided to us during the creation of your account. After a Customer submits an order, the Customer and Merchant will be able to call and text each other regarding the order.

5.2. Service Providers

We share your information with service providers that perform services on our behalf, including all of the uses described in Section 4 above.

5.3. Advertising Partners

We work with third-party advertising service providers to show ads for our Service that we think may interest you after you visit our Service. These third-party service providers collect non-personally identifying information from you when you visit our Service and other online Services. If you do not wish to receive our personalized ads, please visit their opt-out pages to learn about how you may opt out of receiving personalized ads from member companies.

5.4. Other Sharing

We may share your information with third parties in the following cases:

- Where disclosure is required or appropriate in order to comply with laws, regulations, legal process, or a governmental request;
- With law enforcement officials, government authorities, or third parties, if we think doing so is necessary to protect the rights, property, or safety of OnTable, our Users, or the public;
- To protect the security or integrity of our Service;
- To enforce our agreements, policies, Terms of Use and Terms of Service;
- To respond to an emergency which we believe in good faith requires us to disclose information to assist in preventing the death or serious bodily injury of any person;
- To investigate and defend ourselves or others against any third-party claims or allegations;
- To provide information about the use of our Service to Customers, Merchants, Partners, or potential business partners in aggregated or de-identified form that cannot reasonably be used to identify you;
- While negotiating or in relation to a business transaction, such as a merger, sale of assets, or bankruptcy; and
- Whenever you consent to the sharing.

6. Your Choices

Profile Information. You can update your profile information through your profile settings.

Location Information. While you can prevent your device from sharing location information at any time through your device's operating system settings, Customer and Merchant location is core to our Service and without it, you may not be able to successfully use our Service.

Email Subscriptions. You can always unsubscribe from our promotional emails via the link provided in the emails. Even if you opt out from receiving promotional messages from us, you will continue to receive administrative messages from us.

Do Not Track. This Application does not support "Do Not Track" requests. To determine whether any of the third-party services it uses honor the "Do Not Track" requests, please read their privacy policies.

7. Third-Party Links

Our Service may contain links to other websites, products, or services that we do not have control over. Please be aware that we are not responsible for the privacy practices of such third parties. We encourage you to read their privacy policies before giving them your information.

8. Data Security

We are committed to protecting your information. Even though we take precautions to protect Users' data, no security measures can be 100% secure, and we cannot guarantee the security of Users' data.

9. Children's Privacy

OnTable is not directed to children, and we do not knowingly collect personal information from children under 13. If you believe that a child under the age of 13 has given us personal information, please contact us via our email address at: dispute@ontabletechnologies.com

10. Changes to Our Privacy Policy

We may make changes to this Privacy Policy from time to time. If we make any changes, we will notify you by revising the "Last Updated" date at the top of this Privacy Policy. As long as you use the Service, you are agreeing to this Privacy Policy and any updates we make to it. You expressly acknowledge and agree that we are under no duty or obligation to notify you directly of such updates.

11. Contact Information

Feel free to contact us at any time with any questions or comments about this Privacy Policy.